

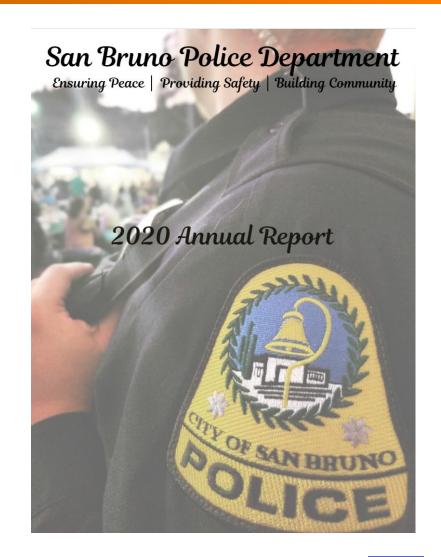
RECEIVE PRESENTATION ON 2020 POLICE DEPARTMENT ANNUAL REPORT

CITY COUNCIL MEETING





Present City Council and the community with a summary of the Police Department's 2020 Annual Report



Agenda



- Background
- II. Overview of the report
- III. Chief's Message & Guiding Principles
- IV. Tour of the Report
- V. Questions

Background



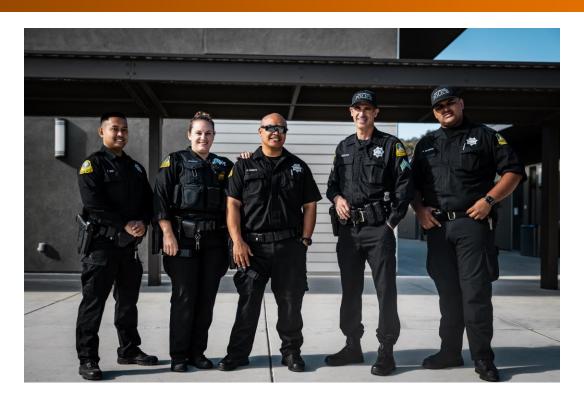
- We can better inform our community about policing
- Elected officials deserve better information to inform decisions



- Our community desires increased transparency
- Increased transparency enhances accountability
- This process uncovers strengths and weaknesses

Overview of the Report





- Who we are
- Why we're here
- What we do
- How we do it

- Crime data
- Call data
- Traffic data

- Public survey data
- Arrest data
- Use of force data

A Message From Your Chief Ryan





A Message From Your Chief of Police

I'm going to begin this message by asking a personal favor of you as you read it. I ask that you please accept the following words not so much as a sterile opening to our Annual Report, but rather as a heartfelt, personal message from me to you. Whether you are reading this as a valued member of our community, a dedicated City employee,

or one of the absolutely amazing men and women who proudly serve within our police department, please know that I love and appreciate you very much. Throughout 2020, I have been continually reminded of how very proud I am of our community and our collective resiliency in the face of yet another challenging year. Of course, I would be remiss if I failed to acknowledge the seemingly unrelenting onslaught of crises that 2020 ushered in for law enforcement and the communities we serve: a pandemic, civil unrest, calls to defund the police, economic upheaval, political polarization, concerns over officer wellness—the list goes on. As I have said from the beginning, I will not attempt to sugar coat or hide from any of these issues. Your police department is deeply committed to playing a leading role in asking and answering the hard questions about who we are, why we exist, and how we can be better. In fact, this Annual Report is indicative of our renewed commitment to transparency, education, innovation and collaboration.

With all of that said, I think it is important to acknowledge that here in San Bruno, the positive relationship between the community and the police department has been built over many years through mutual respect and trust. This respect and trust has been earned through the consistent efforts of community members and department personnel alike. Please know that we consider it a tremendous honor and responsibility to serve as shepherds of your trust and confidence, and we are deeply committed to continuing to earn that trust and confidence, one call for service at a time.

I also think that it is critically important for me to spend a moment speaking to all the victims and potential victims of criminal behavior. I can only imagine that amidst the current focus on criminal justice reform and the rights of those who commit crimes, you might feel forgotten. Please know that the men and women of our police department will never forget you. Your right to be safe and protected from harm is of paramount importance to us. Much has been said over the last year about equity. What is not being said is that when crime spikes, it disproportionately impacts minority communities and those with limited socioeconomic resources. As such, we remain deeply committed to protecting all people from harm, and to holding those who victimize others accountable for their actions.

I firmly believe that the best path forward for police departments and the communities they serve must be paved by a genuine effort to better understand one another, and I hope that this document contributes to that cause.

With upmost love, respect, and gratitude.

Ryan Johansen Chief of Police

Guiding Principles



I. Ensuring Peace

2. Providing Safety

3. Building Community



Organization Info



Department Photos







GEOFFREY CALDWELL JEREMY BRANDENBURG







GENE WONG

















JEFFREY FYFE Police Sergeant









Police Sergeant



Police Sergeant

T.J. TANGATAEVAHA SCOTT SMITHMATUNGOL MISAEL COVARRUBIAS CHRISTOPHER ANISKO





Police Officer



Police Officer

ROBERT CHAPMAN

Police Officer



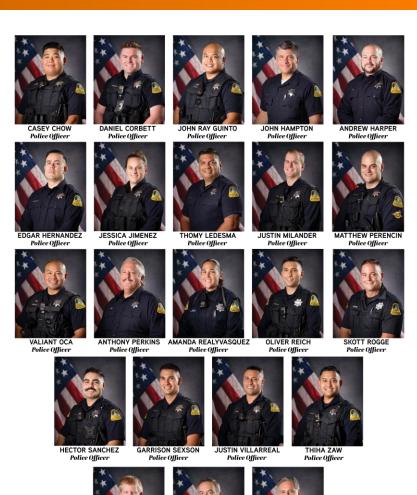
Police Officer

Organization Info



Department Photos





LEONARD WOOLARD Reserve Officer

Code Enforcement Officer

KEITH DICKENS

Organization Info



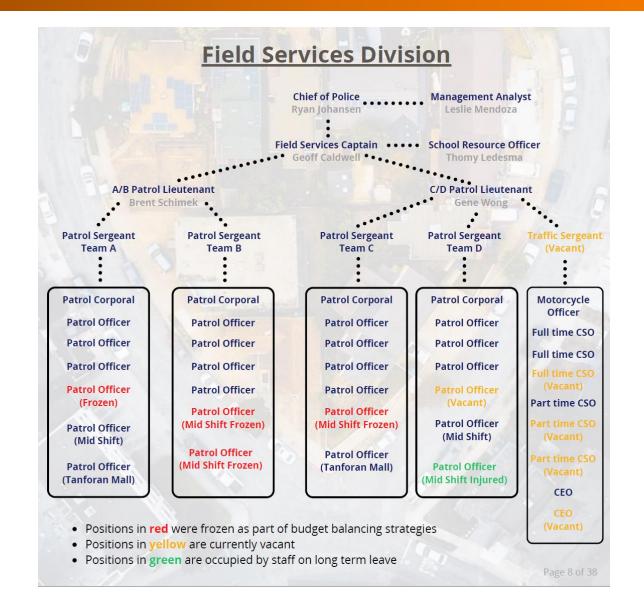
Department Photos





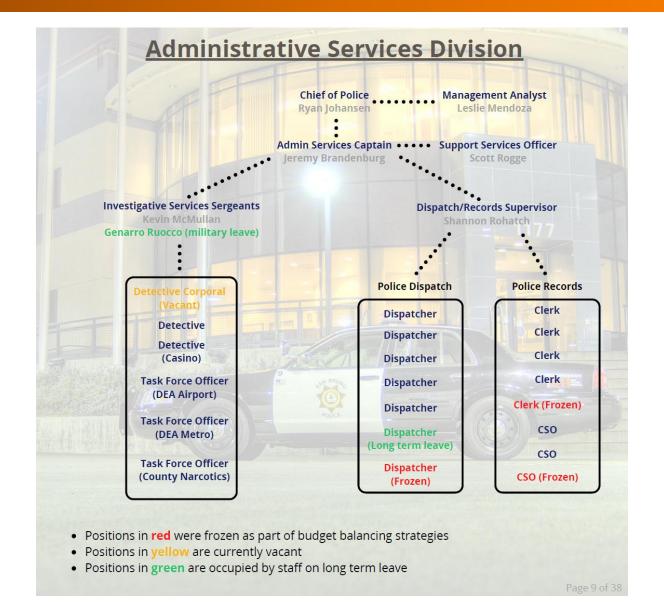
Organization Info – Org Charts





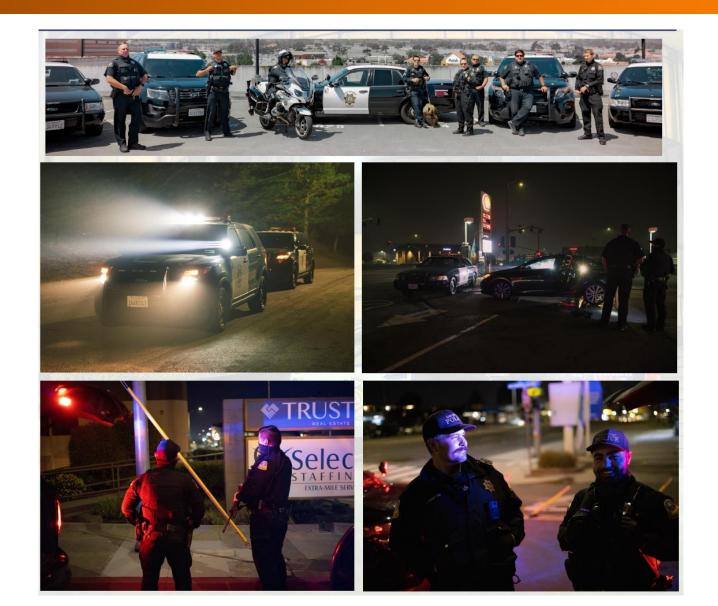
Organization Info – Org Charts





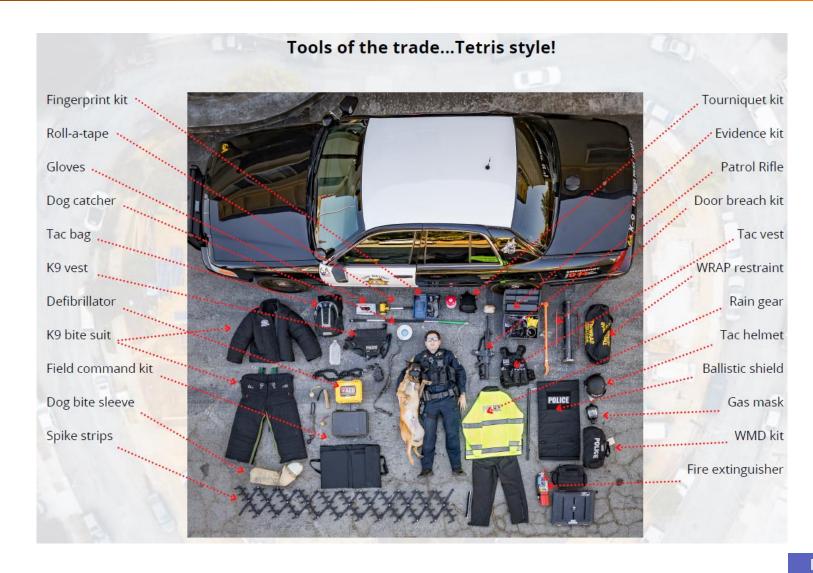
Patrol Section





Patrol Section







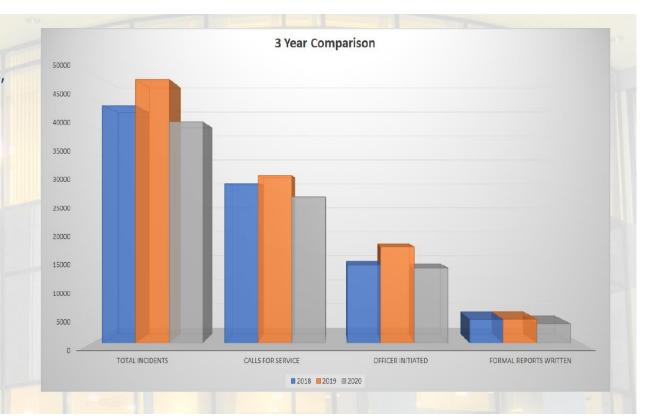
Where do "Incidents" come from?





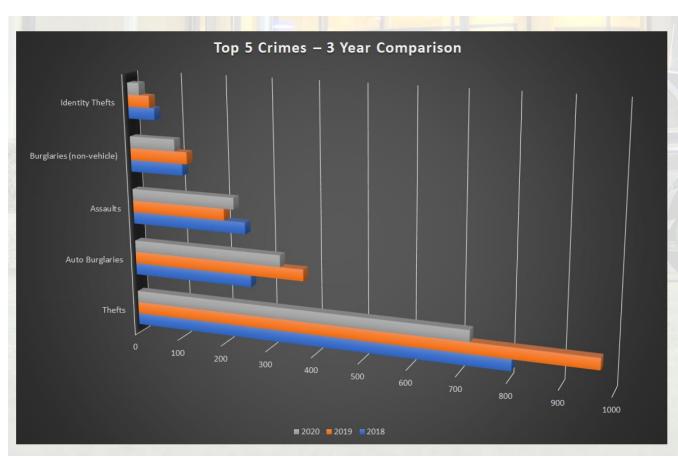
3-Year Workload Comparison

As this chart shows, total incidents, calls for service, officer-initiated calls and formal written reports were all down this year due to COVID-19. In comparison to 2019 data, total incidents were down 16%; calls for service from the community were down 12%; officer-initiated activity was down 22%; and formal reports written were down 18%.





Top 5 Crimes – 3 Year Comparison



The top 5 most frequently reported crimes in 2020 were: Thefts; Auto Burglaries; Assaults; Burglaries (nonvehicle); and Identity Thefts. These tend to be the most frequently occurring crimes in San Bruno from year to year. All of these crimes experienced decreases in 2020, with the disturbing exception of assaults (10.6% increase). This increase is largely due to the troubling national trend of increased domestic violence in 2020 that has been attributed to shelter-inplace orders. San Bruno experienced an increase of 39% in domestic related incidents in 2020.

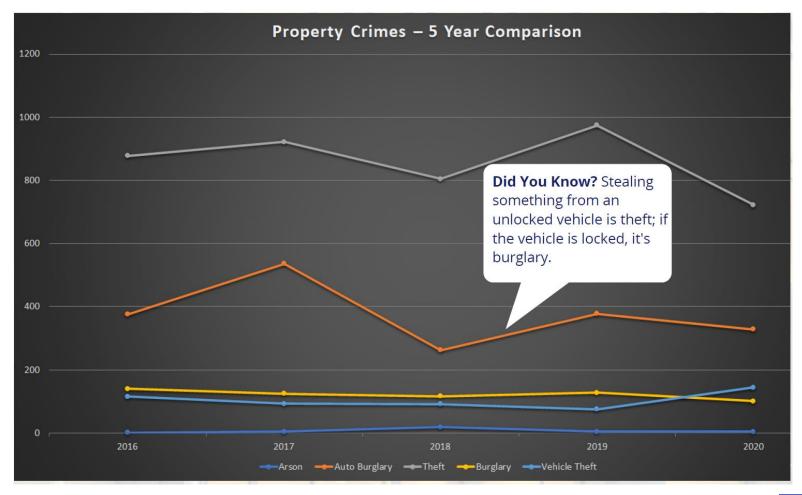


Sampling of Incident Types/Trends

Incident Type	<u>2019</u>	<u>2020</u>	<u>% + or -</u>	Incident Type	<u>2019</u>	2020	<u>% + or -</u>
Alarms	1142	889	-22.15%	Missing Juvenile	40	12	-70.00%
Assault w/ a Deadly Weapon	19	17	-10.53%	Parking Complaint	2461	1823	-25.92%
Battery	42	58	38.10%	Patrol Checks	3567	4945	38.63%
Commercial Burglary	29	35	20.69%	Petty Theft	1099	569	-48.23%
Residential Burglary	25	27	8.00%	Rape	7	9	28.57%
Vehicle Burglary	331	201	-39.27%	Reckless Driving	253	232	-8.30%
Citizen Flag Down	245	160	-34.69%	Robbery	26	22	-15.38%
Disturbance Music/Party	393	471	19.85%	Stolen Vehicle	113	154	36.28%
Domestic Related Incident	118	164	38.98%	Stolen Vehicle Recovery	37	55	48.65%
Drug Violations	170	132	-22.35%	Suspicious Circumstance	587	535	-8.86%
Drunk in Public	52	25	-51.92%	Suspicious Subject	1608	1259	-21.70%
DUI	148	112	-24.32%	Suspicious Vehicle	1337	983	-26.48%
Fraud	156	100	-35.90%	Traffic Accident	701	413	-41.08%
Grand Theft	104	156	50.00%	Vandalism	277	209	-24.55%
Hit and Run	310	188	-39.35%	Warrant Arrest	335	157	-53.13%
Identity Theft	48	26	-45.83%	Welfare Check	1104	933	-15.49%
Meet w/ Citizen	1144	1092	-4.55%				

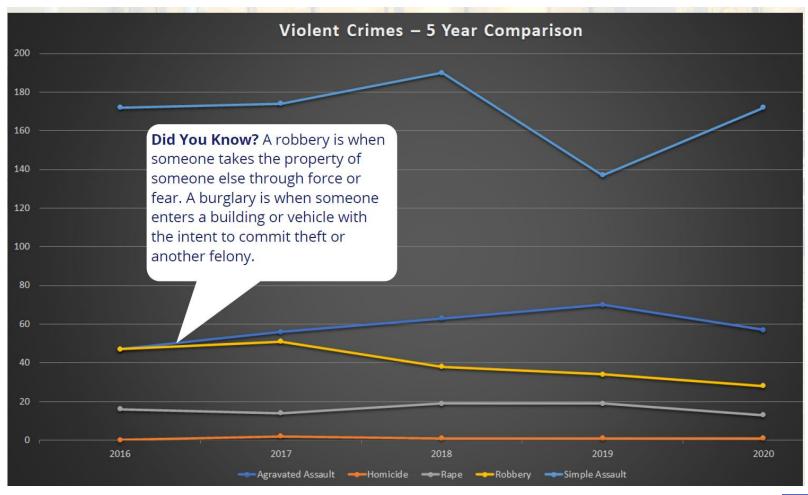


Using the Same Language





Using the Same Language



Dispatch/Communications Section



Dispatch / Communications Section



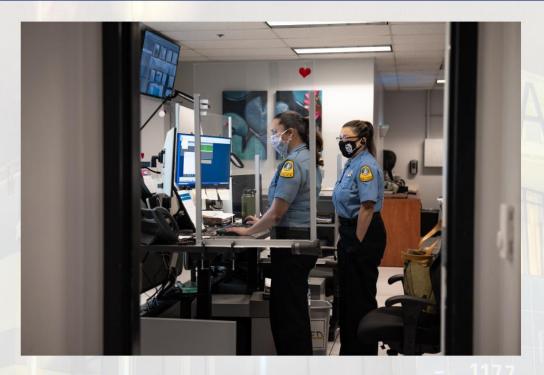


The San Bruno Police Department's 911 Communications Center is a vital support service of the Police Department. The Communications Center is often the first point of contact for those in need of public safety services. Our center is staffed 24 hours a day, 7 days a week and the center staff consists of six full time dispatchers and one Communications and Records Supervisor. We process all emergency phone calls and a majority of the non-emergency calls for service. Our dispatchers have the job of balancing empathy, efficiency, and multitasking, ensuring consistent radio transmissions, navigating the multiple phone lines and dispatch systems, as well as aiding citizens.

Records Section



Records Section



In our technology and data driven world, the volume of records that are created in the regular course of business for a police department is staggering. A single call for service can result in a litany of records that need to be reviewed, approved, retained, disseminated and consolidated. The Police Department must meet countless mandated reporting requirements every month and manage hundreds of terabytes of data from body-worn camera and other recordings.

Traffic Section



Traffic Section







The Traffic Section's goal is to help improve traffic safety and help address parking complaints throughout the city. This Section consists of a Traffic Sergeant, a Motorcycle Officer, two full time Community Service Officers (CSO's) and three part time CSO's. The Traffic Section is responsible for traffic education and enforcement, and parking enforcement.

Investigative Services Section (ISS)



Investigative Services Section (ISS)

The Investigative Services Section's (ISS's) mission is to supplement the efforts of patrol by identifying and arresting suspects of major crimes, and by providing complete and thorough investigative reports to the District Attorney's office to ensure successful prosecution. ISS also investigates other non-criminal cases such as missing persons. A Captain oversees ISS with the assistance of two Sergeants who supervise the day-to-day operations and case management. Internally, ISS is staffed with two Detectives and a Detective Corporal. One of the detectives is funded by Artichoke Joe's Casino and is specifically assigned to handle the permitting and criminal investigations surrounding casino regulations. All Task Force Officers also fall under the umbrella of ISS.



ISS investigators participate in critical activities such as: conducting surveillance on subjects involved in criminal activity, serving arrest and search warrants, probation and parole searches, organizing and prosecuting gang-related cases, and monitoring state mandated registered sex offenders. Detectives are selected through an internal process where attributes such as work experience, work ethic, and the ability to conduct in-depth criminal investigations are considered. Detectives investigate complex cases, which could take months or even years to conclude.

In 2020, 148 cases were assigned to ISS for follow-up. Two of the more significant cases worked by Detectives this year were:

K9 Unit



K9 Unit





Officer Realyvasquez and K9 Storm



The San Bruno Police K9 Unit was established in 1988 and the teams have been a vital part of police work since its inception. There are currently three K9s, which means that all the officers and their K9 partners have to undergo extensive training. The training is rigorous as they are required to qualify in their disciplines every year to meet the state standards.

Because the K9 unit has an extensive training component, the officers must be committed to the program for it to be successful. When the K9s aren't working, they live with their handlers and their families. The K9s always look forward to coming to work and enjoy every minute they are doing their job. Two of the K9s (Dart & Storm) are specially trained in locating, controlling, and apprehending criminal suspects, locating missing or lost persons, narcotics detection, and protecting their handler from harm. The third dog (Mona) is a single-purpose narcotics detection dog. K9s must always stay obedient to their handlers, especially in stressful situations.

The department's K-9 unit serves an invaluable role in assisting the agency and neighboring agencies in meeting the goals of the department. The K9s are a vital deescalation tool and can save hundreds of man-hours a year while searching for missing persons or suspects due to their keen sense of smell, hearing and, apprehension training.

Police Canines, with their incredible sense of smell, can search the same location for a person in a fraction of the time that a Police Officer could. This ability allows a quicker process, freeing Police Officers for more patrol time and community service.

The Police Canines are also a very valuable tool in community relations. The canines perform demonstrations at schools, when the students from Narita are visiting, during "Police Week", participate in parades, and can be seen at other functions throughout the year as ambassadors of the Police Department.

Other Specialized Units



Other Specialized Units / Assignments

As a relatively small department, providing the full array of services that are essential to ensuring your safety requires partnerships with other agencies in joint teams and task forces. Some of the specialized units and assignments that we participate in are highlighted in this section.



DEA Task Force

While the average resident might not see it, drug sales and trafficking are major threats to public safety right here in San Bruno. Our proximity to an International Airport and the ports of San Francisco and Oakland, coupled with the fact that we have two major vehicle trafficking routes running through our City, means that volume drug activity and the accompanying violence are very real here. In an effort to combat this at a much higher and more competent level than we could do on our own, we have officers assigned to participate in two different DEA Task Force Teams. The photo to the left is a recent seizure by our Task Force Officers.

County Narcotics Task Force

As explained above, drug activity and the accompanying violence are very real here. In addition to our participation in DEA Task Forces, we also assign an officer to the San Mateo County Narcotics Task Force. This group focuses on high level drug sales and trafficking specifically in San Mateo County and serves as an invaluable force multiplier for our Patrol Officers and Detectives. NTF Agents are able to take cases much deeper and further than street cops, using drug sales cases to identify higher level sources, and to take large quantities of drugs, weapons and money off the streets. The photo to the right is a recent seizure by our NTF Officer.



North Central Regional SWAT



When the unthinkable happens, and it sometimes does, specially trained SWAT Teams can be absolutely essential to addressing potentially armed threats in the safest manner possible. Recent incidents like the active shooter incidents at YouTube Headquarters and Tanforan Mall are perfect examples of occurrences that highlight the value of dedicated SWAT Teams. Unfortunately, like many other cities in San Mateo County, we do not have the staffing or the budget to maintain and equip our own SWAT Team. So, we join forces with other area agencies on the North Central Regional SWAT Team, or NCR SWAT. NCR SWAT responds when an incident reaches a critical threat level using a detailed threat matrix.

Outside Deployments/Mutual Aid



Officer Down

On June 6th 2020, Santa Cruz Sheriff's Sergeant Damon Gutzwiller was murdered while responding to a suspicious person call in Ben Lomond. The suspect then engaged in a shootout with other responding officers, injuring two of them, before disappearing into a residential neighborhood. A massive manhunt ensued in which San Bruno Police Officers responded to assist. The suspect was apprehended and ultimately discovered to have been the suspect in the killing of a Federal Officer in Oakland the month prior.



Outside Deployments/Mutual Aid



CZU Fire Evacuations



In August, a dry lightning storm sparked the CZU Lightning Complex Fires in San Mateo and Santa Cruz Counties. These fires raged for several weeks and consumed more than 86,500 acres, destroying 1,490 buildings and taking one human life. California has been no stranger to major wildfires over the last several years, but what many people may not know is that while firefighters are focused on suppressing the fire, it is generally police officers that are facilitating the critical evacuations that save lives. San Bruno Police Officers immediately responded to the mutual aid requests associated with the CZU Complex Fires and served a critical role in getting people out of harms way.

Outside Deployments/Mutual Aid



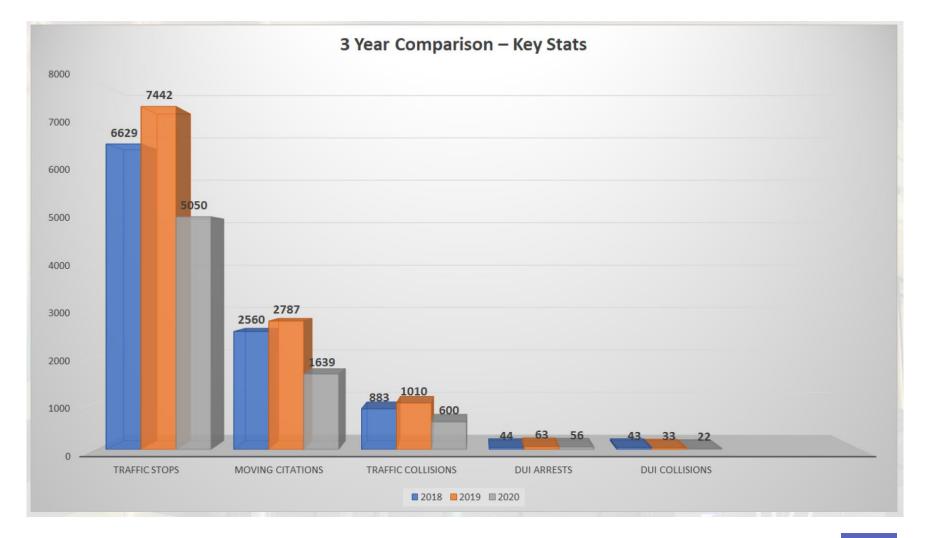
Riots

In many cities, the calls for police and justice reforms in 2020 turned destructive and violent. When thousands of people take to the streets and decide to commit criminal acts, restoring order generally requires more resources than even larger departments possess. Last year, San Bruno Police Officers responded to several mutual aid requests associated with protests, including those in Oakland, San Francisco, San Mateo, South San Francisco and Redwood City.



Traffic Data





Traffic Data





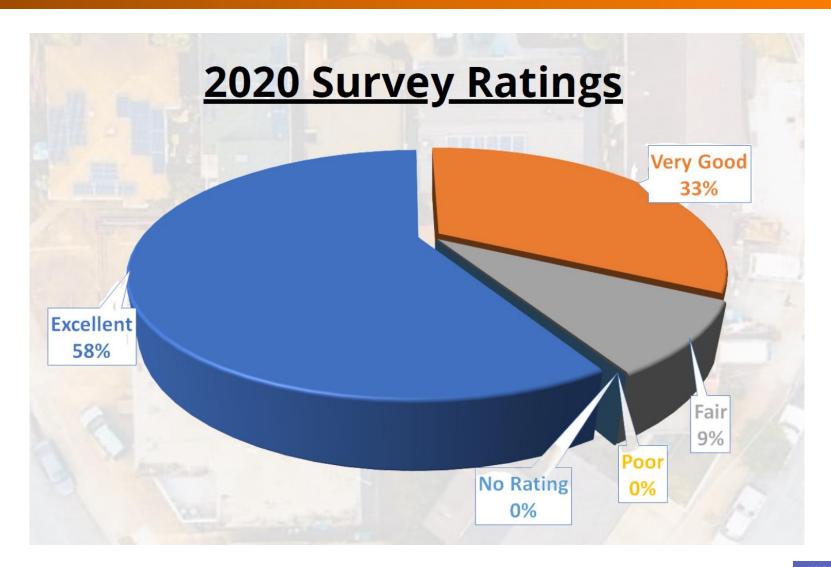
Traffic Data





Survey Data





New Surveys in 2021





"Perfection is not attainable. But if we chase perfection, we can catch excellence."

- VINCE LOMBARDI

Please help us chase perfection by completing a brief survey about your call for service

- 1. Scan the QR code below, or go to www.sanbruno.ca.gov/pdsurvey
- 2. Enter your Incident Number 3. Complete the 5-minute survey
- Completing the survey will get you a free entry into our

quarterly drawing for a \$100 Amazon gift card!



Llame al (650) 616-7110 si desea solicitar una copia en español





lncident #:

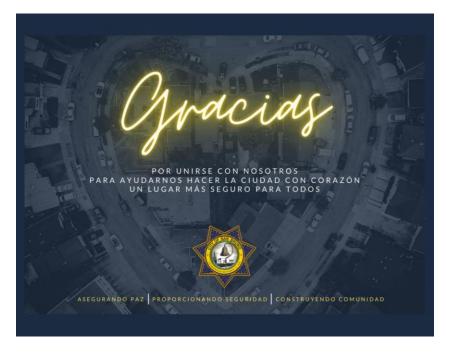
Thank you for caring about your community and for having the courage to report a police issue to us. We hope our response exceeded your expectations.

- Your SISPO Family

New Surveys in 2021



Also in Spanish

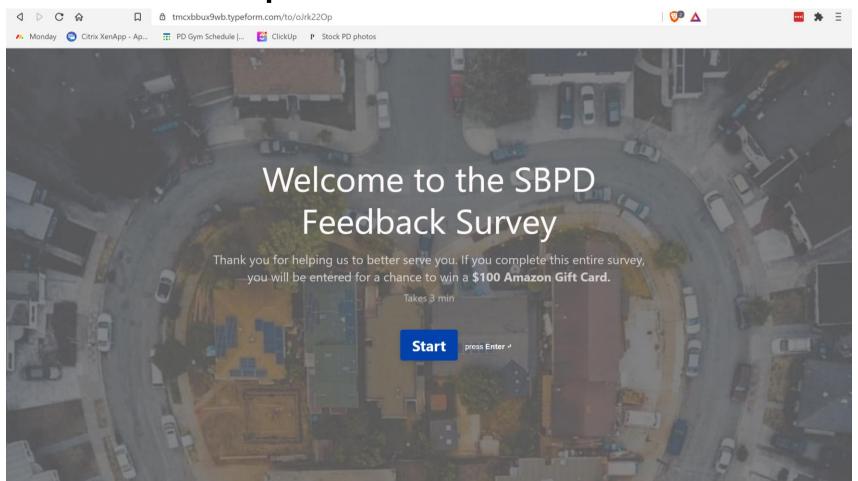


"La perfección no es alcanzable. Pero si perseguimos la perfección. podemos alcanzar la excelencia." - VINCE LOMBARDI Ayúdenos a perseguir la perfección completando una breve encuesta sobre su llamada de servicio 1. Escanee el código QR a continuación o vaya a www.sanbruno.ca.gov/pdencuesta ▶Incidente #: _____ 2. Ingrese su número de incidente 3. Completa la encuesta de 5 minutos Gracias por preocuparse por su comunidad Completar la encuesta le dará una entrada gratuita a nuestro ¡sorteo trimestral de una tarjeta de regalo de y por tener el valor de informarnos de un Amazon de \$ 100! problema policial. Esperamos que nuestra responesta haya superado sus expectativas - Su Familia SBIDD

New Surveys in 2021



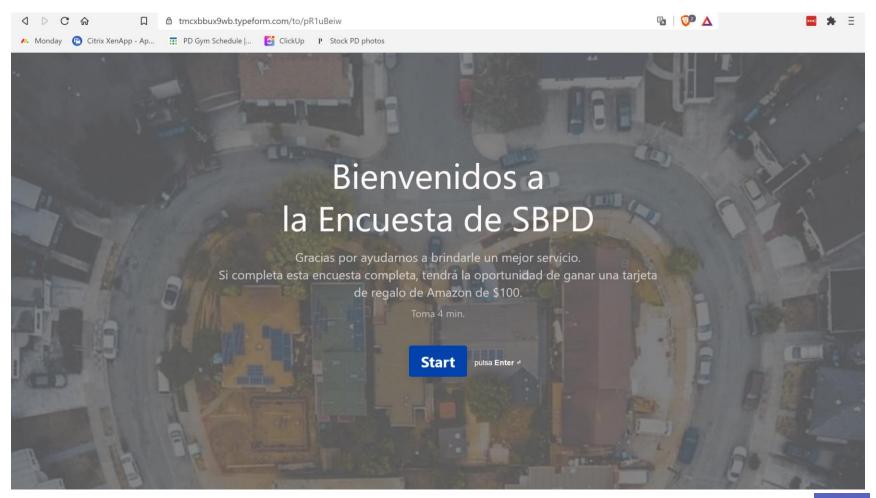
Expanded and Online



New Surveys in 2021



In Spanish As Well





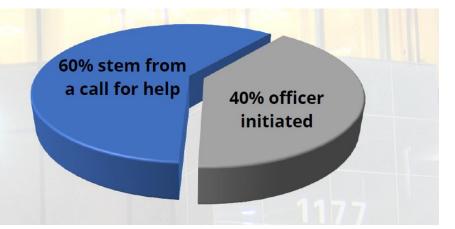


While arrest data might seem straightforward and easy to understand, it can actually be a fairly complex component to analyze and draw conclusions from. Let's try to establish some foundational understanding before we dive into the data:



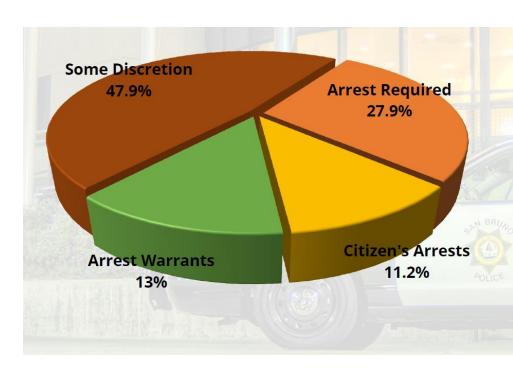
Where do arrests come from?

1) Most arrests are NOT the result of an Officer's self-initiated actions such as a traffic stop, but instead stem from a call for help from the community when a crime is reported. Traditionally, about 60% of our arrests stem from a call for service.





Where do arrests come from?

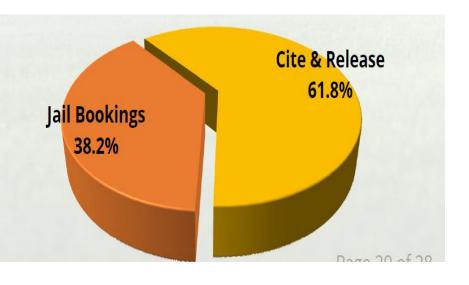


2) Not all arrests are made at the discretion of a police officer. For example, when an officer has probable cause to believe that someone has committed a felony, or certain other offenses, they are required by law and/or department policy to make an arrest. Some other arrests are actually made by citizens who witness crimes that they are the victims of (known as private person or citizen arrests) which the police department is then obligated to accept. Still other arrests are the result of warrants issued by a magistrate, which require an officer to take the subject into custody.



Arrest = Jail?

3) The vast majority of arrests do NOT result in someone going to jail. Most arrests end with the arrestee receiving a ticket that orders them to appear in court and answer to the charges against them at a later date.



Arrest Data – Arrests and Race



The relationship between arrests and race is certainly an important component for us to track and analyze as part of our ongoing effort to ensure equity in police activities. That being said, a competent analysis requires a deep dive into the facts surrounding each individual arrest.

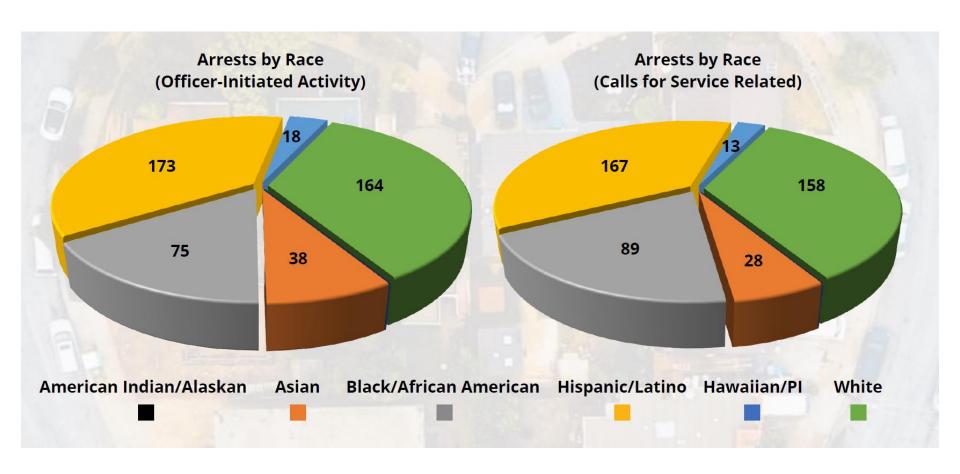
60% of arrests stem from a call for service from the community

52% of arrests are required by law or policy, not at the Officer's discretion

More than 70% of people arrested are NOT San Bruno residents

Arrest Data – Arrests and Race

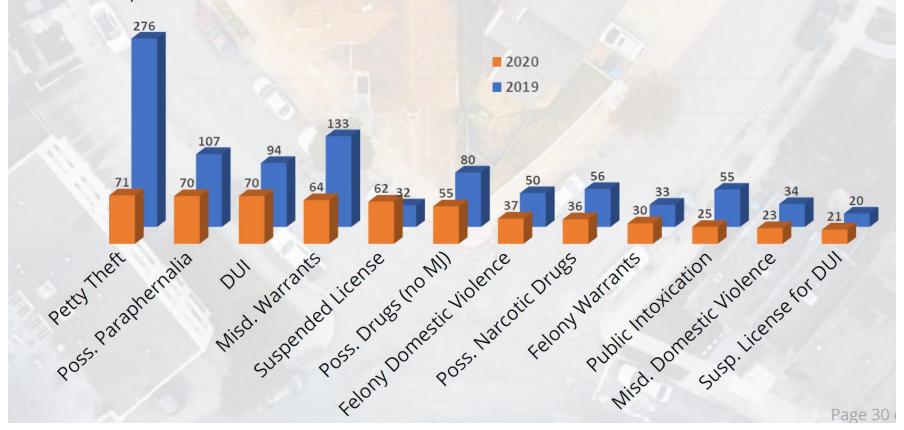




Arrest Data – Top 12 Charges



In 2020, the shelter in place orders and other COVID-19 restrictions resulted in significantly fewer arrests than in the recent past. In 2019, your Police Department made <u>1,608</u> arrests compared to <u>923</u> arrests in 2020. The below chart shows the **top 12 arrest charges** in 2020 along with their numbers from 2019 and 2020 for comparison.



Use of Force Data



What is a "Use of Force Incident"?

Anytime an officer uses force that is "more than gentle touch" we consider that to be a use of force incident. As an example, if an officer has to physically put someone's hands behind their back during an arrest, and uses no additional force whatsoever, this is still considered a use of force incident, and it will queue up our robust reporting and review processes.

Use of Force Data



What is the Use of Force Reporting and Review Process?

Anytime force (as previously defined) is used by an officer, the supervisor conducts a thorough review of the incident and authors a separate use of force report. This includes review of the body worn camera footage and other evidence. That report is then reviewed by a Lieutenant, a Captain, and the Chief of Police to ensure that the use of force was within policy, and to identify any training needs.

Use of Force Data

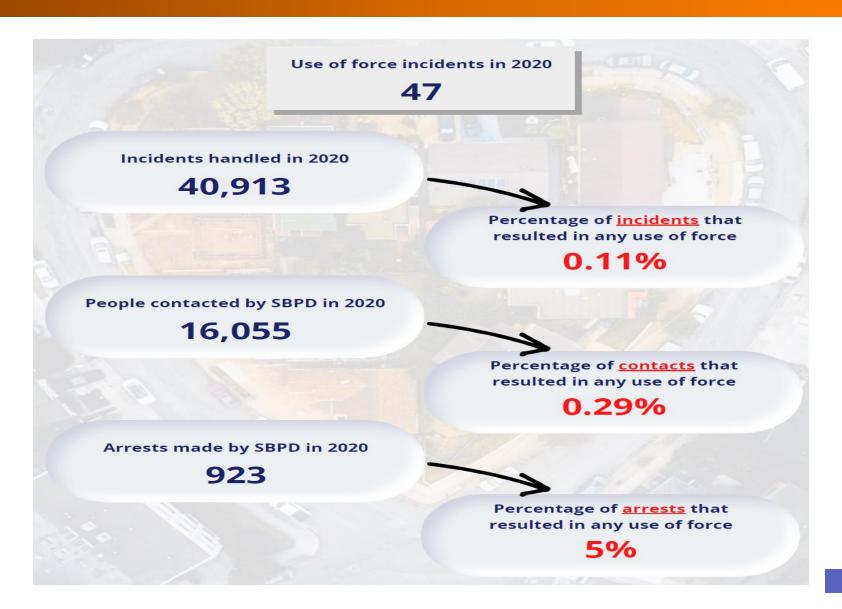


<u>Levels of Force Defined (for purposes of this report only)</u>

- **1) Low Level Force -** a level of force or control that is neither likely nor intended to cause injury (most common example is physically controlling someone's arms or taking someone to the ground).
- **2) Intermediate Force** a level of force that has the potential to cause injury or substantial pain, and is greater than low-level force (most common example is striking someone with hands, feet or objects).
- **3) Less Lethal Force** a level of force that is not intended or expected to cause death or serious injury but which has the potential to do so and is greater than significant force (most common example is use of the TASER)
- **4) Deadly Force** any use of force that creates a substantial risk of causing death or serious bodily injury, including but not limited to the discharge of a firearm (Penal Code § 835a).

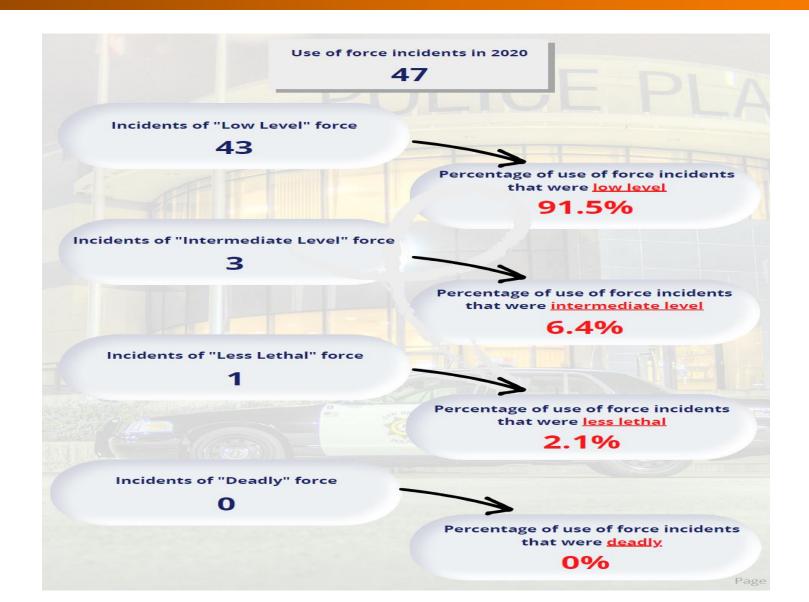
Use of Force Data – Frequency of Force





Use of Force Data – Levels of Force





Use of Force Data – Injuries



Total Use of Force Incidents 47

Great Bodily Injuries

Deaths

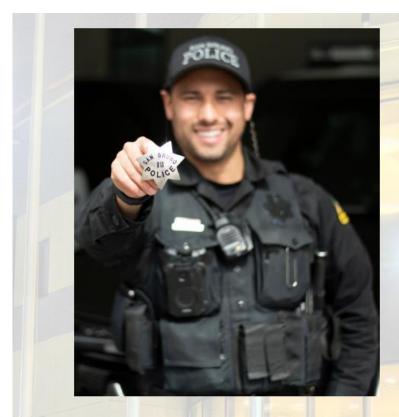
Serious Visible Injuries

Minor Visible Injuries
12

Complaint of Pain With No Visible Injuries

No Injury and No Complaint of Pain 32

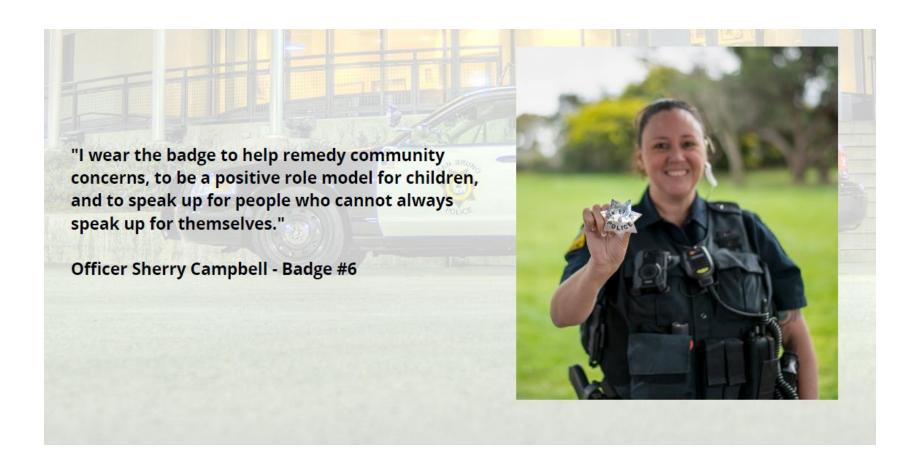




"I wear the badge because I feel a calling to help serve the community by means of protection and safety. The badge also gives me a unique opportunity to make a positive difference in someone's life on a day-to-day basis."

Officer Justin Villarreal - Badge #18









"I wear the badge because it gives me one of the most unique opportunities on Earth to be a problem solver and make a difference in my community. I love coming to work, being proactive, responsive, and attentive to the concerns of the San Bruno community, which has helped raise me to be who I am today."

Officer Oliver Reich - Badge #16

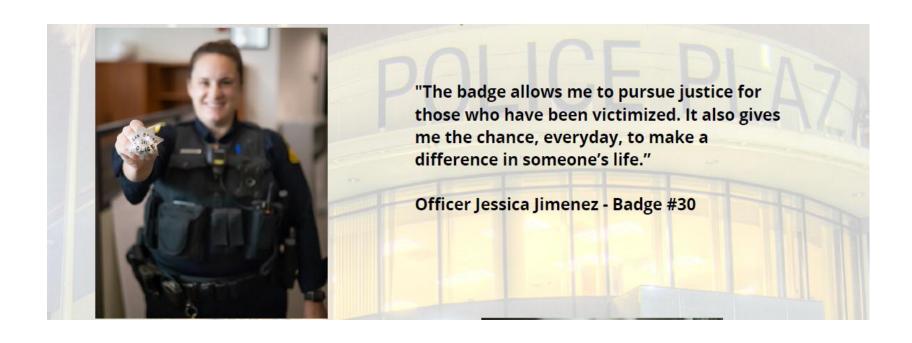


"I wear the badge because I love my job! I try to make a difference every day, with every person in the community that I smile to, wave to, speak to, and help and defend. Even when I have to issue a citation or arrest a person, I try to be respectful and show humility in hopes of them seeing the good even when things seem to be at their worst."

Officer Val Oca - Badge #21















Closing



In closing, I would just like to say that it is truly our honor and pleasure to protect and serve you San Bruno.

We are here because we love you all and we are absolutely committed to keeping you and your loved ones safe.

We pledge to police the City With a Heart, from the heart, always.

If you want to keep up with all the goings on in your police department, be sure to follow us on Facebook, Twitter, Nextdoor and Instagram.

And be sure to register for SMC Alerts to receive real-time emergency information that's critical to keeping you and your family safe.

Questions



